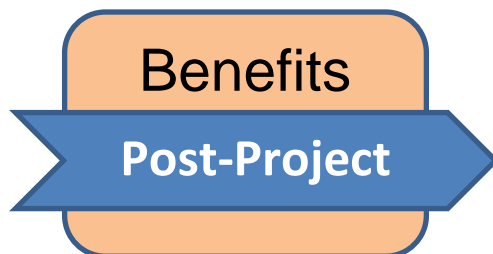
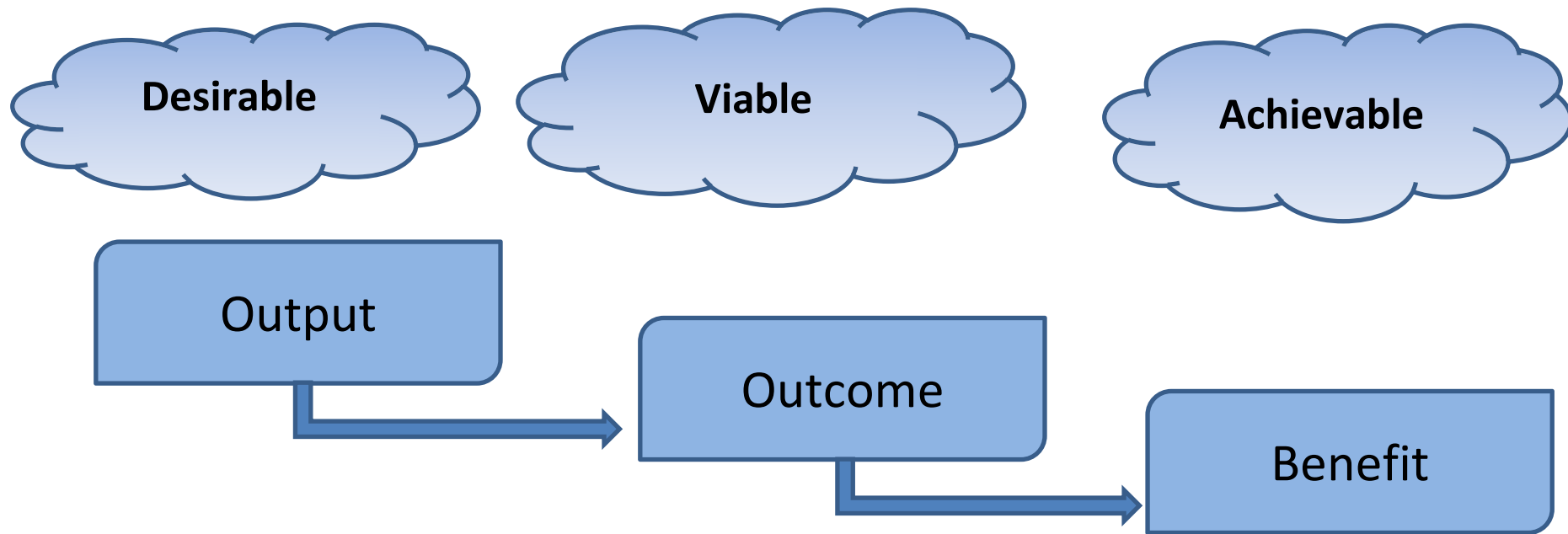


Develop	Mandate - outline Business Case - Business Case	
Verify	Desirable, viable, achievable - Key decision points	
Maintain	Project Manager throughout - update with actuals	
Confirm (Benefits)	Identify	Senior User specifies Benefits
	Select	Objective measures
	Collect	Baseline measures to compare
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